



OFFICIAL RULES OF SECURITY FIRST FEDERAL CREDIT UNION'S CONTINUOUS MEMBER SURVEY DRAWING

Promotion Overview

The Security First Federal Credit Union ("Security First Credit Union") Continuous Member Survey Drawing is for a chance to win one (1) \$100 gift card each calendar quarter.

Promotional Period

The promotional period begins on September 22, 2025, and will continue on a quarterly calendar basis. Security First Credit Union may extend, shorten, or terminate the promotion at any time, in its sole discretion, without prior notice. A **Calendar Quarter** means one of the following three-month periods in a calendar year: January 1–March 31, April 1–June 30, July 1–September 30, and October 1–December 31. For 2025, the initial promotional quarter will run from September 22–December 31, 2025, then align with the standard calendar quarters thereafter.

Eligibility: Open to Security First Credit Union *primary members in good standing* and potential members who become *primary members in good standing* during the promotional period, who are 21 years of age or older. Employees, officials, and their immediate family or household members are not eligible. *See definition of "good standing" on page two.

To Enter: Security First Credit Union primary members will receive one entry into the drawing for completing the continuous member survey during the applicable quarter. There is a limit of one entry per primary member, per calendar quarter. No purchase is necessary to enter and win. Void where prohibited.

Prize Winner Selection: The winner will be randomly selected in a drawing after the applicable quarter. The winner will be contacted by telephone or email within ten (10) business days of the drawing date. If the winner cannot be contacted, the prize will be forfeited. No alternate winner will be drawn.

How to Enter

You may enter in one of the following ways:

A. Complete the Continuous Member Survey

- Primary members will earn one (1) entry per calendar quarter by completing the Continuous Member Survey in that applicable quarter.
- Primary members may complete a continuous member survey once per calendar quarter.
- Limit one entry per primary member per calendar quarter.

B. Enter by Mail:

To enter without cost or obligation, send a letter to Security First Credit Union, P.O. Box 4829, McAllen, TX 78502-4829, Attn: Marketing Department, and include the following: Primary member's full name; address; city; state; ZIP code; phone number; email address; and account number. One primary member per entry. One entry per household. The primary member's valid return address must be included on the envelope. Entry will be counted towards the current calendar quarter it is received.

Security First Credit Union assumes no responsibility for lost, late, destroyed, deleted, erased, incomplete, stolen, misdirected, illegible, or postage-due mail entries. Security First Credit Union assumes no responsibility for any error, problem, or malfunction (human, technical, or otherwise) which may occur in the creation, maintenance, or processing of entries, or which prevents entries from being created.

Grand Prize: One (1) \$100 gift card will be awarded per calendar quarter.

Winner Selection: The winner will be randomly selected after the applicable quarter ends. The winner will be contacted by telephone or email within ten (10) business days of the drawing date. If the winner cannot be contacted or does not respond, the prize will be forfeited. No alternate winner will be drawn.

Odds: Odds depend on the total number of eligible entries received for the applicable quarter.



Use of Data: Winners agree to allow Security First Credit Union the use of the winner's name, likeness, photograph, voice opinions, and/or hometown and state for promotional purposes in any media without further payment or consideration.

"RELEASE AND LIMITATIONS OF LIABILITY: By entering, entrants agree to be bound by these Official Rules and all decisions of Security First Credit Union, which are final and binding. Entrants agree that, by participating, Security First Credit Union shall have no liability, unless required by law and will be held harmless by the entrant for any claim, action, liability, loss, cost, injury, or damage, including without limitation, personal entry or death to entrant or any other person and damage to personal and real property, due in whole or in part, directly or indirectly, to participation in the promotion or receipt of a prize. In no event will Security First Credit Union be responsible for incidental or consequential damages, nor shall Credit Union be liable in the event that fraud or other events beyond Credit Union's reasonable control prevent the running of the promotion as planned or compromise the integrity of the promotion."

*Good standing: To be considered in good standing, a primary member must have a \$5 minimum in their share savings and not have any bankruptcy, repossession, or collections history of shares or loans, current delinquencies, NSF's, charge-off accounts, dormant accounts, or overdue payments with Security First Credit Union.