

New & Improved Menu Options

24/7 Bank by Phone Menu

Call 956.661.4000, Opt 1

Note: Menu options will vary per member based on the member's account(s) types.



Checking

- press 1 - Balance
- press 2 - Withdrawals
- press 3 - Deposits
- press 4 - Transfer Funds to THIS account
- press 5 - Transfer Funds FROM this account
- press 6 - More Options
 - press 1 - Stop Payment (Representative)
 - press 2 - Check Search
 - press 3 - Interest Information
- press 9 - Return to the Main Menu

Loans

- press 1 - Loan Information
- press 2 - Payoff Information
- press 3 - Make a Payment
- press 9 - Return to the Main Menu

More Options

- press 1 - Lost/Stolen Card
- press 2 - Transfer Money
- press 3 - Certificate Rates
- press 4 - Order Checks (Representative)

Savings

- press 1 - Balance
- press 2 - Withdrawals
- press 3 - Deposits
- press 4 - Transfer Funds to THIS account
- press 5 - Transfer Funds FROM this account
- press 6 - Dividend/Interest Information
- press 9 - Return to the Main Menu

Certificate or IRA

- press 1 - Balance
- press 2 - Dividends/Interest
- press 3 - Maturity Date
- press 9 - Return to the Main Menu

- press 5 - Change PIN
- press 6 - Branch Locations & Hours
- press 7 - Set up Preferences
- press 0 - For a Representative



QUICK
TIPS



Returning Users

Please continue to use your current PIN to access Bank by Phone.



New Users

To obtain PIN access, please speak with a representative or contact our Call Center at 956-661-4000, option 7.



956-661-4000



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